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The psychology of crowd management

A Continued Professional Development course

School of Psychology, University of Sussex

30th June – 1st July 2010

This CPD course is aimed at all professionals who work with, or plan around, crowd events, including the emergency services, event organizers, stewarding organizations, stadium managers, health and safety officers, emergency/resilience planners and business continuity managers. Crowding and public safety, emergencies, terrorist attacks, natural disasters, and the potential for crowd conflict and disorder are some of the most pressing contemporary hazards. Those who work with crowds depend upon knowledge of crowd behaviour in order to manage these risks.

As distinct from existing practitioner-led courses, this course presents the latest scientific research and thinking in crowd psychology. It is intended to ground crowd management professionals in core concepts and principles transferable across a variety of domains, as well as presenting rationales for practice in specific areas.

Topics covered will include: types of crowds; models of crowding and crowd behaviour; mass emergency behaviour: 'mass panic'?; crowd protests, conflict and 'public (dis)order'. There will also be opportunity for discussion around specialist issues such as communication; **CBRN**; facilitating crowd resilience; public responses to pandemics; and crowd self-policing.

About US

The University of Sussex, at Falmer, Brighton, is a leading research university, and the School of Psychology here is one of the top 12 in the country. The team running and teaching on this CPD course have been involved in research on crowd psychology for 20 years, and are part of a research group which now leads the field world-wide. As well as their academic and research work, which has involved publications in international peer-reviewed journals, they also have considerable experience in **consultancy** and communicating science to practitioner audiences. Dr **John Drury** (Sussex, Senior Lecturer in Social Psychology and course convenor) has been a consultant to the Dept of Health, the Cabinet Office, and **police** national **CBRN** training. Dr Clifford Stott, (Liverpool, Senior Lecturer in Social Psychology and guest lecturer) is the country's leading consultant on the psychology of football crowd policing and trains **police** forces across the UK and Europe. See [Sussex applications](#) and <http://www.liv.ac.uk/psychology/staff/cstott.html>

Course costs: Registration for the course is £375. Accommodation is also available.

To request a booking form contact j.drury@sussex.ac.uk or write to Dr **John Drury**, School of Psychology, University of Sussex, Falmer, BRIGHTON BN1 9QH, UK. Tel: +44 (0)1273-872514

More information

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